



# TECHS 2 GO

## Preferred Corporate Pricing

.. 612.605.1551 .. www.techs2go.biz .. davidf@techs2go.biz ..

Techs 2 Go is proud to offer business clients in the Twin Cities an affordable IT support package that cuts unnecessary operational costs, streamlines internal IT procedures & leaves you free to run your business. With our monthly package pricing, you only pay for the support you need, when you need it. You also get the piece of mind of 24/7 computer & network monitoring.

### Managed Desktop Support

# \$39

\*Per workstation, monthly, with contract

Techs 2 Go Managed Desktop Solution offers a system that monitors your desktops 24 hours per day, 7 days per week. This real-time monitoring allows Techs 2 Go to fix the majority of problems before they affect your company. Each package includes a dedicated account representative.

#### Package includes:

- 24/7 Remote Desktop Monitoring
- Unlimited phone support from Tier 1 Help Desk (9-5 M-F)
- 1/2 Hour On Site Computer Technician per Workstation
- Purchasing Support
- Remote Desktop Maintenance

↳ Password Admin, Software Install, Virus Removal, Updates, Email & More

# \$89

\*Up to 10 devices, monthly, with contract

#### Package includes:

- 24/7 Remote Network Monitoring
- Unlimited phone support from Tier 1 Help Desk (9-5 M-F)
- 1 Hour On Site Computer Technician for Networking Issues
- Hardware Firmware Updates
- Remote Network Maintenance

↳ Routers, ISP, Circuits, Security, Firewall, VPN & More.

### Managed Network Support

Techs 2 Go Managed Network Solution offers a system that monitors your network 24 hours per day, 7 days per week. Techs 2 Go's remote abilities allow for the diagnostic of most network issues remotely. Including new user additions, VPN & more.

### Managed Server Support

# \$129

\*Per server, monthly, with contract

Techs 2 Go Managed Server Solution offers a system that monitors your servers 24 hours per day, 7 days per week. Techs 2 Go helps your company avoid server downtime by remotely updating & diagnosing your servers. We also include Exchange support, typically an overpriced option that T2G includes at no additional charge.

#### Package includes:

- 24/7 Remote Server Monitoring
- Unlimited phone support from Tier 2 Help Desk (9-5 M-F)
- 1 Hour On Site Computer Technician per Server
- Security & Account Administration
- Microsoft Exchange Maintenance
- Remote Server Maintenance

↳ Patches & Updates, Event Logs, Drive Space, Backup & More

Prices subject to change. Contract required. Prices are per month. Phone/remote is limited to the Technicians ability to fix an issue. Some issues may require an on-site tech, which will be determined by Techs2Go staff. Hourly charge is \$90 after your plan hours. A setup fee of your monthly cost is required.